



DYNAMIC & EFFECTIVE COMMUNICATIONS

IS YOUR TEAM COMMUNICATING?

In order to maximize the effectiveness and efficiency of organizations within today's information society, communication methodology and cultural awareness must be understood, defined and maintained at their optimum levels. Ensuring communications within the constantly changing global environment is one of the greatest challenges for an organization.



This course is planned with four key objectives

- Create communication awareness and understanding techniques
- Analyse the importance of employee Focus and Involvement.
- Identify key denominators to increase team working
- Understanding cultural factors

The main benefit of this course is to create an understanding and increased level of knowledge in communications techniques.

This course is designed to meet the demands for companies wishing to improve their team working through improved communications and information awareness.

This will be conducted through group works, communicating under pressure, group discussions and individual feedback based on assessment.

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The course is delivered in five sections -

- Principles of Cooperation
- Fundamental Communication Skills
- Handling Objections
- Supporting Performance through Feedback
- Employee Coaching



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