

Support the development of your corporate leadership culture through people leadership.

AUDIENCE

Front line team leaders from all areas and levels of the organization

Teams and Leaders

Support your team leaders as they develop organizational effectiveness for your business

Program Benefits

ASCENTs' *Team Leadership Essentials* supports leaders in mastering the basic management, communication, and interpersonal skills they need for performance development of teams and team members. The training approach is a flexible 16-module 'series', that includes six Essentials Plus topics, which can be structured either continuously or alternatively month by month. Through the process of action-based interactive learning, participants develop their skills and capabilities to lead teams through today's diverse and challenging business environments.

When participants have mastered the skills present in the *Team Leadership Essentials* series your organization will benefit from:

- Improved ability to understand and meet team performance goals
- Better motivated employees and a culture that promotes self-esteem
- Increased communication between leaders and team members
- Reduced psychological, cultural, and situational barriers to achieving goals
- Awareness and understanding of effective conflict resolution

Program Description

Team Leadership Essentials Modules incorporates the use of realistic and positive leadership simulation videos, group work analysis and exercises, practical skills application projects with role-plays to help participants practice skills, whilst assessing impact of behavioral change through review discussions. The series includes:

Fundamental Skills:

- Essential Skills of Team Leadership (maintain and enhance self-esteem, focus on team working behaviors, coaching and motivating, engaging and involving team members, developing team working culture and ethics)
- Essential Skills of Team Communication (develop an open communication culture; design and deliver clear, concise messages; manage nonverbal behaviors effectively; listening and participating with the team)

Interpersonal Skills:

- Effective discipline (change attitudes and behaviours effectively)
- Developing Performance Goals & Standards (establish measurable, result-oriented, time-specific team performance standards)
- Improving working culture (create and promote team working values)
- Performance coaching and feedback (created clear and credible evaluations, coach to close skill gaps)
- Delegating (Learn about empowerment and delegate)
- Managing interaction (resolving differences and grievances)
- Cross functional communications (improve directional communication)
- Leading in conflicts (clarify and correct conflicts before they escalate)
- Supporting Change (introduce change without creating defensiveness)

Essentials Plus Modules:

- Attracting winning talent (2 hours)
- Retaining and strengthening team working skills (2 hours)
- Motivating team members (4 hours)
- Maintaining and developing high levels of performance (2)
- Recognizing and resolving workplace issues (2 hours)
- Developing & coaching others (4 hours)

Implementation/Customization

Modules are 2 to 8-hour sessions available in workshop style, interactive open learning format. Programs are appropriate for groups of 10 to 20 participants, and can include online interactive sessions to support work place skills application. Every program design includes customization to support the development of your specific leadership/corporate culture, principles and guidelines.

www.ascent.co.th



To learn about this training and more contact:-

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